

COVID-19 Update from Dr. Jennifer L. Shane & Associates

Dr. Jennifer L. Shane & Associates places the highest priority on the safety of our patients, staff, and providers, while maintaining high-quality medical care.

For information on the novel COVID-19 from the Washoe County Health District, please click this link: <https://www.washoecounty.us/health/programs-and-services/ephp/communicable-diseases-and-epidemiology/educational-materials/COVID-19.php>

If you are feeling ill, call the Washoe County Health District hotline at (775) 328-2427 or your primary care doctor's office for phone screening and further direction based on that screening.

Should I keep my appointment?

Our office is open to serve our patients eye care needs. Eyewear and contact lens orders at the office are being delivered curbside to your vehicle. Please call (775) 852-3937 when you arrive. Eyewear are preadjusted at the time of your purchase. If you need further assistance with your eyewear please call our office to make an appointment with one of our opticians. If you are unwell and experiencing a fever, cough, or shortness of breath, we ask you to please contact us to reschedule your appointment. We will do everything we can to accommodate a new appointment time with no associated fees.

What is Dr. Jennifer L. Shane & Associates doing to protect our patients?

We are screening patients and taking temperatures before appointments. As always, all counters, chairs, and clinical surfaces are disinfected between patients. • All commonly used surfaces are disinfected multiple times a day. Rigorous hand hygiene protocol is enforced for all providers and staff. Hand sanitizer is being offered to each patient at check in and check out.

We are rescheduling patients that are showing any symptoms of being ill. We appreciate you, our valued patients, and will continue to strive to provide you with the highest level of care in a safe and comfortable environment.

Respectfully,

Dr. Jennifer L. Shane & Associates