

## **COVID-19 Update from Dr. Jennifer L. Shane & Associates**

Dr. Jennifer L. Shane & Associates places the highest priority on the safety of our patients, staff, and providers, while maintaining high-quality medical care.

For information on the novel COVID-19 from the Washoe County Health District, please click on the link

[https://www.washoecounty.us/health/programs-and-services/communicable-diseases-and-epidemiology/educational\\_materials/COVID-19.php](https://www.washoecounty.us/health/programs-and-services/communicable-diseases-and-epidemiology/educational_materials/COVID-19.php). If you are feeling ill call the Washoe County Health District hotline at (775) 328-2427 or your primary care doctor's office for phone screening and further direction based on that screening.

### **Should I keep my appointment?**

Yes, keep existing appointments. Our office will remain open to serve our patient's needs.

If you are unwell and experiencing a fever, cough, or shortness of breath, we ask you to please contact us at (775) 852-3937 to reschedule your appointment. We will do everything we can to accommodate a new appointment time with no associated fees.

### **What is Dr. Jennifer L. Shane & Associates doing to protect our patients?**

- As always, all counters, chairs, and clinical surfaces are disinfected between patients.
- All commonly used surfaces are disinfected multiple times a day.
- Rigorous hand hygiene protocol is enforced for all providers and staff.
- Hand sanitizer is being offered to each patient at check in and check out.

We are rescheduling patients that are showing any symptoms of being ill.

We appreciate you, our valued patients, and will continue to strive to provide you with the highest level of care in a safe and comfortable environment.

Sincerely,

All of us at Dr. Jennifer L. Shane & Associates